

Hourly IT Services & Support for Your Business Needs.

If you're not an AltuCare™ managed services customer yet don't worry, we can still provide on-site or remote services ala carte, wherever and whenever you need it; for whatever you need accomplished.

AltuCare Hourly™ Services can help you when you need it most.

If it's a computer setup, or network troubleshooting job, server maintenance, or PC repair; we are certified to work on any type of issue. We use the most efficient solutions and the latest hardware technologies, because when your computer isn't working; *neither are you*.



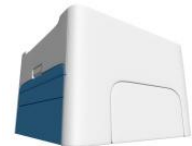
We'll help you be frugal too. With **AltuCare Hourly™** you're only invoiced for the Help Desk services that you use after the *first ¼ hour minimum, in ¼ hour increments* -- there are no additional subscriber or termination charges. We also endeavor to route calls to specialized technical staff that are highly trained in the areas necessary to support your account, in order to ensure the most efficient problem resolution time.

If you have issues that can't be resolved remotely, **AltuCare Hourly™** also allows ala carte on-site visits should actual hands-on work be required. Our system will help dispatch an expert engineer that can solve the problem as swiftly as practical; most often within a few hours or less. You'll only be invoiced for the on-site services that you use after the *first hour minimum, in ¼ hour increments, plus a flat rate travel charge*. That's it, no hidden charges. Of course parts and materials are additional, but you knew that already.



PC/Server Repair: We can fix just about any type of computer or server and have it back in service in no time; assuming it can be fixed economically and does not actually need to be replaced entirely (which we will advise you about if needed.) We can often perform fixes remotely, via the web, but sometimes need to make a service visit in order to make the fix. Regardless we'll do our best to get you up and running as swiftly as practical. Our certified PC repair technicians are on call 24/7 help you get you back to work.

Printer Repair: We provide exceptional printer repair services. Of course we can fix it once it is broken, but you might consider letting Altuscio Networks set-up a maintenance and repair plan so you don't have to worry about down time. Preventative maintenance is a great way to get the most out of all your printing resources



We can help you solve any IT problem. Give us a call today.

AltuCare Online™ 24/7 Help Desk: <http://support.altuscio.com>
To open a ticket: help@altuscio.com
Support # 770-605-1905 -- option 1